

QUALITY POLICY

'Creative Design' at its core, **VECTOR TECHNORIUM** provides **TURN-KEY** solutions and services to the **AVIATION, AEROSPACE, DEFENCE** industry and has over the years earned its reputation of being the industry's GO-TO partner for **SOLVING PROBLEMS, IMPROVING PERFORMNACE** and **DEVELOPING TECHNOLOGIES WHERE NONE EXIST**.

As an EPC Company, **VECTOR TECHNORIUM** undertakes full suite of responsibility covering Design, Engineering, Procurement, Manufacturing, Construction, Erection and Commissioning, After-Sales Service as well as Operation & Maintenance of:

- **Aircraft Maintenance Hangar**
- **Hangar Door**
- **Aircraft Maintenance Docking Systems**
- **Aircraft Maintenance Step Ladders, Stands & Trestles**

VECTOR TECHNORIUM is committed to providing a quality service to its clients which accurately interprets their requirements and satisfies their expectations in an innovative, economic and efficient manner.

To achieve this, every member of the **VECTOR TECHNORIUM** family, shall fully understand and uphold the following guiding principles:

1. *Comprehend our customers current and future needs and aspirations and convert the ideation process into world-class products and services that customers will love to use*
2. *Ensure products and services comply with all statutory & regulatory requirements.*
3. *Encourage customer feedback to help improve our products and services.*
4. *Create a 360-degree feedback system to continually improve the quality and effectiveness of the quality management system*
5. *Ensure team member is competent and adequately authorized to carry out their responsibilities effectively.*
6. *Involve every team member in decisions affecting safety, quality and performance.*
7. *Maintain a quality management system that complies with the requirements of ISO 9001:2015.*

Sd/-
Anirban Bhattacharya
Director

1st January 2025